

## **Internal Audit Report**

**Support answer: 3.7 Privacy Protection** 

**Topic: Privacy Policy: Systems/** 

**Procedures** 

Report Year: 2023

Berli Jucker Public Company Limited (BJC) has established a Personal Data Protection Policy to comply with privacy regulations. This policy informs users how BJC will handle their personal data, what rights they have, and how to exercise them.

To ensure compliance with the Personal Data Protection Policy, BJC has implemented a clear audit plan that specifies audit programs, auditors, recipients of audits, and audit outcomes, thereby safeguarding privacy in accordance with the policy.

In 2023, the scheduled annual IT audit for compliance with the relevant Personal Data Protection Act (PDPA) was conducted from August 30 to October 5, 2023. The objective was to determine reasonable assurance of the internal control system's compliance with PDPA, focusing on:

- 1. Policies, procedures, plans, laws and regulations are complied with applicable laws and regulations.
- 2. Resources are used economically and efficiently.
- 3. Maintenance of effective and efficient operations.
- 4. Established program/operating goals and objectives will be met.

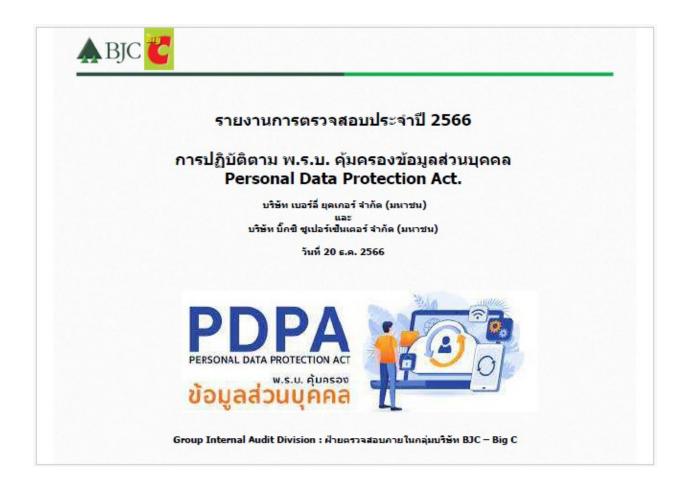
The Annual Auditing 2023 included the following components:

- 1) Review policies under the Privacy Data Protection Policy.
- 2) Review the Privacy Data Protection Policy compliance.
- 3) Review the Personal Data Correction Form and a letter of consent to the use of personal data under the Privacy Data Protection Policy.
- 4) Verify storage, destruction, and management of data security under the Privacy Data Protection Policy.
- 5) Verify the risk of data under the Privacy Data Protection Policy.
- 6) Review the evidence related to the training on how to operate under the Privacy Data Protection Policy.
- 7) Verify access control of information technology systems according to the Privacy Data Protection Policy.

Internal Audit Report Page 1 of 2

From the 2023 Annual Audit Summary Report on compliance with the Personal Data Protection Policy for Berli Jucker Public Company Limited and Big C Supercenter Public Company Limited, dated December 20, 2023, no significant risks were found.

However, there is a recommendation for improvement concerning the development of an Information and Data Classification Policy. Since personal data is crucial and requires appropriate management, it should be classified as confidential. This classification should be implemented and managed according to the Data Classification Policy and duly enforced.



Internal Audit Report Page 2 of 2